

# SERVICE & SUPPORT



## MAXIMIZE UPTIME WITH COMPREHENSIVE SERVICE AND SUPPORT.

Keeping your trucks on the road is the key to profitability. That's why Freightliner Trucks provides an expansive service and support network with hundreds of convenient locations across the United States and Canada. You can also call our customer support hotline, 24 hours a day, seven days a week. Our affordably priced replacement parts are available for quick delivery throughout North America. And every Freightliner truck is backed by the knowledge and expertise of our employees and our dealer network, all dedicated to helping you run a successful business.

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*Run Smart™*



## A WIDE NETWORK OF SUPPORT THAT ALWAYS HAS YOUR BACK.

### UNMATCHED SERVICE AND SUPPORT.

With more than 300 Freightliner dealership locations across North America, customers are never far from the convenient service and support they have come to expect from the industry leader. In addition, over 200 Freightliner ServicePoint facilities located at TravelCenters of America and Petro Stopping Centers offer certified repair and warranty work. When you need a factory-certified technician for engine repairs, the Detroit™ brand offers more than 800 locations in North America. Freightliner Trucks also maintains strategically located parts distribution centers throughout North America, ensuring fast parts delivery to keep customers up and running.

The Freightliner Customer Assistance Center hotline is open and ready to assist customers 24 hours a day, seven days a week. Customers may call the toll-free number (1-800-FTL-HELP) for technical support, to arrange roadside assistance or towing services, or to locate the nearest dealer or service center.



### A SIMPLE PURCHASE PROCESS THAT'S SECOND TO NONE.

Purchasing a truck is one of the most important decisions a company makes, whether buying one truck or a fleet of hundreds. With this in mind, Freightliner Trucks makes the buying process easy with highly trained sales consultants and one of the largest dealer networks in the industry, so businesses don't have to look far for their next purchase of a quality vehicle. Trucking professionals can count on Freightliner Trucks dealers for reliable product information, parts and service, and ongoing customer support.

### CUSTOM FINANCING WITH DAIMLER TRUCK FINANCIAL.

At Daimler Truck Financial, every customer is important. That's why we work closely with our dealers to provide customized financing solutions for our customers' unique needs. It's our business to understand your business and to provide Financing that Works for You.

**Daimler Truck Financial**

Financing that works for you.

As the captive financial services partner of Daimler Trucks North America, Daimler Truck Financial is dedicated to standing behind our brand partners, dealers and customers, building relationships and providing best-in-class customer service. For more information about our flexible financing solutions, visit us at [www.daimler-truckfinancial.com](http://www.daimler-truckfinancial.com).

### COMPREHENSIVE WARRANTIES FOR ADDED PEACE OF MIND.

Freightliner stands behind its trucks every step of the way. We offer one of the most comprehensive warranties in the industry, as well as a variety of extended warranties.

### BETTER PARTS. GOOD PRICES.

Alliance Truck Parts serves the commercial transportation industry with over 30 product lines of parts and accessories for nearly all truck makes and all truck models. As a private label, all-makes brand of parts for Daimler Trucks North America, Alliance parts are manufactured to the strictest OEM quality standards, which means you don't have to trade quality for value. Alliance Truck Parts are available at over 800 locations nationwide, including your favorite Freightliner dealership.



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